



CONTRACT PERFORMANCE IN KAMPALA CAPITAL CITY AUTHORITY

ABSTRACT

The study was to determine the performance of contracts implemented in Kampala Capital City Authority and the strategies for improving the overall performance of such contracts, with the specific objectives of determining the performance of contracts implemented in KCCA, identify challenges faced by KCCA in managing procurement contracts and propose strategies for enhancing contract performance in KCCA. Descriptive methodology was used involving the use of a cross-sectional research design, which employed the use of quantitative research method including interviews on a self-administered questionnaire.

The findings of the study reveal that the performance of contracts in Kampala Capital City Authority is measurable, with specific reference to the key performance indicators that are significant in realizing how well an institution is fairing, but with a rising number of challenges such as delayed funding of projects from contracting agencies, bureaucracy in the procurement system and poor capacity of local contractors among others. This can be mitigated through the guiding procedures of PPDA Act, 2003 that has managed to ensure that the delivery of goods, services or works is done in time and in the location that has been specified by the parties as a process of comprehending proper contract performance.

The study recommends that, KCCA should address the variations between budgeted and actual cost of projects if contract performance is to be realized. The government should address the bureaucratic tendencies that exist in the public sector if institutions are to achieve service delivery by contracting. And KCCA should ensure that contractors comply with express

requirements through continuous project monitoring right from the initiation date to the completion date.